

**Success for Legion at the 2008 British Parking Awards**



*Legion Group Managing Director Daniel Atkinson (front left) receives the Park Mark Award at the Barbican*

**Legion Parking Services have scooped this year's British Parking Award for Exceptional Customer Service at a glittering awards ceremony held at London's Dorchester Hotel on 7<sup>th</sup> March.**

The company beat off strong competition from the biggest names in the parking industry to win the prestigious Award, which is in recognition of Legion's excellent management of the car parks at the Barbican Centre in London.

prestigious venue, which is the largest multi arts centre in Europe and is one of the City's most popular visitor attractions. In the relatively short time Legion has had this contract the car parks have undergone a complete refurbishment programme, including improved lighting and visitor reception facilities, and have won the coveted Park Mark Award.

Since winning the Barbican car park management contract last year, Legion have worked closely with the Barbican management team in order to improve the facilities and services at this

"We are delighted and very proud to have won the British Parking Award for Exceptional Customer Service," commented Helen Kent, Legion's Head of Business Development Parking. "It demonstrates Legion's commitment to working in partnership with our customers and going the extra mile in order to achieve the very highest levels of customer service. This couldn't have been done without the professionalism of our staff at the Barbican and their dedication to customer service."

*And there's more .....*



Colin Hamilton, Legion Parking Attendant at Stockport Council's multi storey car park, was highly commended in the Parking Person of the Year category for the part he played in preventing a suicide attempt from a bridge in the town centre. Colin rushed to the woman's assistance, grabbed hold of her arm to prevent her falling and talked to her calmly for ten minutes until the police arrived and removed her to safety.

Colin has been with Legion for over 14 years, and has been a supervisor at Stockport for many years. We are all extremely proud of Colin and his actions on that day.

*.....And more!*



Legion, together with our technology partners Skyguard and Nikaro, beat off strong competition to become finalists in the Joined up Thinking :The Innovation Award category for the Skyguard Lone Worker Protection Service. The service provides valuable protection for vulnerable lone workers who in an emergency can activate a palm-sized unit that precisely locates the incident using GPS/GSM technology and which links immediately to Controllers in Legion's 24/7 Emergency Response Centre and Nikaro's national fleet of emergency response vehicles.

"We are extremely proud of our reputation for providing the highest levels of service to our customers, and this would not be possible without the staff who operate our contracts so effectively and with such dedication" commented Daniel Atkinson, Legion Group Managing Director. "We thank everyone for their contribution to our continuing success."