

## Company Day points the way forward for Legion



Directors, Senior Managers and staff from Legion's regional offices and support centre attended a Company Day at Nettle Hill Training & Conference Centre on 17<sup>th</sup> September. Trustees of Legion Group's parent company, The Royal British Legion Attendants Company Trust, were also present.

The meeting opened with a tribute to the fallen by Daniel

Atkinson, Legion Group Managing Director :

They shall grow not old, as we that are left grow old:  
Age shall not weary them, nor the years condemn  
At the going down of the sun and in the morning  
We will remember them.

During the presentations that followed, the Directors of Legion spoke about the company's plans following the substantial investment in its brand new, state-of-the-art Alarm Response Centre (ARC) at Nateby, near Preston.

Delegates were given an overview of the company's performance during the last year, and the Board's plans for the future. Stephen Greenaway, the new Operations Director of Legion Group, outlined his vision for the future, with Legion now uniquely positioned in the marketplace to offer innovative service provision. Utilising his wide experience from industry, Stephen set down a new company wide operations framework for security and parking services. The crucial message delivered on the day was that the Company can only deliver industry leading performance if as a management team each member of staff has a detailed and personal understanding of customer requirements. With this understanding we can offer the right mix of highly trained and experienced Legion officers and advanced technology- based solutions.



Delegates were also updated on licensing and ACS compliance, quality, new employment legislation and health and safety issues.